

Scalable QoE Prediction for Service Composition

Natalia Kushik and Nina Yevtushenko

*Department of Information Technologies, Tomsk State University, Tomsk, Russia
ngkushik@gmail.com, yevtushenko@sibmail.com*

Keywords: Service (Composition), QoE Estimation/Prediction, Logic Network/Circuit.

Abstract: In this paper, we present an approach for scalable QoE estimation/prediction of a composition of given services. The approach relies on using logic circuits/networks for the QoE prediction. Given two logic circuits that predict the QoE values of two service components, we propose a method for synthesizing the resulting logic circuit that predicts the QoE of the overall service composition. As the complexity of this resulting circuit significantly depends on the complexity of an implementation of a MIN function, we present an experimental evaluation of the complexity of the corresponding circuit.

1 INTRODUCTION

The number of services designed for various purposes increases rapidly, and almost all of them are developed for improving or simplifying human life. As an example of the service one can consider a multimedia service, that delivers some video/audio traffic to an end-user, or a web service that allows to book a hotel or to buy some products online, etc. As all these services are developed “for people”, the Quality of Experience metrics (QoE) remains the most common metrics to evaluate their quality.

The QoE is used to measure the end-user satisfaction with a given service and thus, the problem of its evaluation remains one of the most challenging problems in the artificial intelligence area. The reason is that in order to evaluate the QoE, it is necessary to ‘guess’ how much an end-user would like or dislike a given service. This problem is often solved with the use of various self-adaptive models that can accept service parameter values as inputs and return the QoE value as an output. If a model behaves in a wrong way for some newly emerged input/output pairs, the model can be trained by itself or by an external ‘teacher’ that could be a service provider. Most popular self-adaptive models are decision trees (see, for example, Mitchell, 1997; Pokhrel, J., Mallouli, W., and Montes de Oca, E., 2013), neural networks (Ahmed et al., 2012; Al-Masri and Mahmoud Qusay, 2009), fuzzy logic formulae (Lin et al., 2005; Torres et al., 2011), and logic circuits (Kushik et al., 2014). All these models have their own advantages, as well as the known

drawbacks. Most common criteria that a researcher or a service provider should take into account are the QoE prediction ability of the model and the scalability of the “teaching” process. It has been previously shown that the approach proposed by Kushik et al. in 2014 allows to adequately predict the end-user satisfaction with a given service, and, at the same time, to perform the model adaptation in a scalable way (Kushik et al., 2014). This approach is based on logic networks, in particular, combinational circuits, for the QoE prediction. The initial logic network is derived based on statistical data that are gathered from experts, developers and/or end-users who agreed to provide a feedback about the service quality. The circuit accepts the service parameter values encoded as Boolean vectors and outputs the Boolean vector that corresponds to the encoded QoE value. The circuit is a self-learning machine, i.e., when new statistical data appear the circuit is checked for having the corresponding behaviour and if the behaviour does not correspond to newly emerged data the circuit is resynthesized. Such resynthesis can be efficiently performed using various tools (see, for example, Berkeley Logic Synthesis and Verification Group, ABC).

Once the QoE of a given circuit is carefully estimated, one can use this service not only as a single self-sufficient entity, but also as a part of a ‘big’ service composition. In this case, the problem arises of predicting the QoE of this composition. It is well known, that even if the service components have the high QoE value for a given statistical

pattern, the QoE of the composition is not necessarily high for this pattern. Therefore, the composition QoE value has to be effectively predicted. Given two service components, and two logic circuits for predicting component QoE values, we propose a technique how to synthesize the resulting logic circuit that predicts the QoE of the service composition. The technique relies on scalable operations over logic networks, such as introducing additional inputs and connecting nodes in the circuit to combine particular circuit parts. We introduce a special circuit implementation of the *minimum* function that outputs a minimal integer of two integers. This circuit is further used as a part of the resulting logic network that predicts the QoE value of the service composition. The algorithm provided in the paper takes into account the fact that the user satisfaction can be only decreased in the service composition. The reason is that if a user is not satisfied with a given service component, his/her satisfaction cannot be increased with the use of the other components, i.e., our approach assumes the worst-case scenario. We notice, that this scenario supports the scalability of the approach, since we are not interested in the composition details, i.e., compositional patterns, differently from predicting some objective service parameter values (see for example, Zheng et al., 2013). Furthermore, we discuss how the proposed QoE estimation technique can be adapted to the case when the composition QoE is calculated not as the minimum function but as more complex mathematical formula.

Therefore, the main contribution of this paper is an approach for estimating the QoE of the service composition, when the QoE of each service component is calculated by a corresponding logic circuit. We also provide the preliminary experimental evaluation for a proposed approach addressing the complexity of parts of the resulting circuit. These experimental results clearly show the approach scalability.

The rest of the paper is organized as follows. Section 2 contains the preliminaries. A running example for a service composition and its QoE prediction is given in Section 3. A scalable approach for estimating the QoE of the service composition as well as the experimental evaluation of the complexity of the overall circuit are given in Section 4. A discussion on possible extensions of the proposed approach is presented in Section 5. Section 6 concludes the paper.

2 PRELIMINARIES

In our normal human life, we are surrounded by *services*. Those can be *web services* that represent specific software designed to support interoperable machine-to-machine interaction over a network (Booth et al., 2004) or *multimedia services* that are used to deliver a multimedia traffic to an end-user (Pokhrel, J., Wehbi, B., Morais, A., Cavalli, A., and Allilaire, E., 2013). One can consider other types of services, not directly related to Computer Sciences area, such as cleaning service, delivery service, booking service, etc. Anyway, all these services are developed to improve or to simplify the human life quality and thus, not a single service is left without evaluating the quality of this service. There exist various metrics to evaluate the service quality where the most known seems to be the Quality of Service (QoS) metrics. The QoS can be defined as a vector with components which are values of given attributes (parameters) that can be objectively measured (Kondratyeva et al. 2013). We mention that there have been performed a lot of research and some interesting contributions have been made regarding the estimation of the QoS for a composite service (El Hadad et al., 2010; Zheng et al., 2013).

However, the most interesting metrics to estimate the service quality is the Quality of Experience (QoE) that represents a user satisfaction (see, for example, Winckler et al., 2013). In spite of the fact that the QoE is more difficult to evaluate, this metrics is more close to the adequate description of the service quality, since the main purpose of each service is to satisfy an end-user. In other words, the algorithm for the QoE evaluation has to be adapted to a human's brain in order to 'predict' what a user likes/dislikes. That is the reason why different self-adaptive models and algorithms are now used for this purpose. The advantage of a self-adaptive model is that it can be learnt or trained by a 'teacher' or by itself according to the feedback from people who use the service. As usual, an initial model/machine is derived based on some statistical data that contain a number of user/expert opinions about the service. Afterwards, the model can 'predict' the user satisfaction of the service for the given values of service parameters. The more statistical data are gathered the better is the 'prediction'. Moreover, as the model is self-adaptive, when new statistical data appear for which the model does not behave in an appropriate way, the model is adjusted to these new data and this process is the *model training*.

Various self-adaptive models can be used for the

QoE prediction of the service. One of short surveys of these models can be found in (Kondratyeva et al. 2013). In particular, Kondratyeva et al. discuss three most popular self-adaptive models that are used to predict the QoE value for web services. We briefly sketch this survey to provide an overview of the use of self-adaptive models for the QoE prediction. Almost all self-adaptive models rely on pre/post conditions that can be expressed in terms of IF-THEN operator. The first group of machine learning algorithms is based on a Decision Tree (Mitchell, 1997; Pokhrel, J., Mallouli, W., and Montes de Oca, E., 2013) that can be described for a web service as a tree which nodes correspond to service parameters (attributes) while edges are marked with different parameter values (scores). Each tree level corresponds to a single service parameter which can be evaluated by scores that label outgoing edges. The leaves of the tree correspond to different values of the user satisfaction. The decision tree can be derived based on IF-THEN conditions where a path labelling each branch of the tree to a node with a given QoE value corresponds to the conjunction of conditions under IF operator. The decision tree can be learnt based on deriving IF-THEN conditions by adding additional paths. As usual, such pre/post conditions are derived based on experimental results or following some expert opinions. The decision tree provides an algorithm for evaluating the user satisfaction if and only if it is completely specified. Those paths in the tree that are not specified by the conditions have to be somehow augmented in order to predict the user satisfaction in this undefined situation. Thus, the purpose of specifying undefined paths is to “guess” what a user would like or dislike under appropriate conditions. The complexity of the completely specified tree is exponential w.r.t. the number of quality parameters. Other self-adaptive models, such as neural networks and fuzzy logic formulae are known to be more compact. Neural networks are widely used for solving various problems in the artificial intelligent area. Such networks are used in the “machine learning sense” and all the neurons of the network are assumed to be artificial and can be modified by a “teacher” in a given way. Neurons are connected to each other and these connections also can be trained. Usually neural networks without feedbacks are considered and in this case, the network can be divided into levels. Usually, for each neuron there exists a formula that calculates its output according to weighted inputs that is used when coming to the next level via weighted edges. A neural network can accept values of input (QoS/QoE) parameters and depending on

the neuron definition and on the weight of distributed connections the network produces the output (the QoE value) (Al-Masri and Mahmoud Qusay, 2009) by changing states from level to level. At the initial step, the network connections are set based on the initial statistical data, i.e., on the set of given input/output pairs. A network *learning* process consists of modifying weighted connections (or a set of nodes) of the network based on new knowledge (more statistical data, for example). In other words, when new statistical data appear the network can be learnt how to modify its connections and possibly, nodes in order to have the correct behaviour. A good alternative to artificial neural networks is a fuzzy logic that was introduced by Lotfi A. Zadeh (Zadeh, 1965) in 1965 and can be also considered for modelling a human behaviour. Similar to a decision tree, a fuzzy model can be built based on a set of IF-THEN conditions that can be combined taking into account how disjunction and conjunction are defined for fuzzy sets. The fuzzy logic model can be learnt by changing *membership* degree of each parameter to the service, i.e., the weight of linguistic values for quality parameters in the resulting fuzzy formula, as well as by changing the relative importance of each quality parameter.

In 2014, Kushik et al. have proposed another self-adaptive model that can be used to predict the QoE value with a given service. Moreover, the proposed approach has been compared with the one, based on using fuzzy logic formulae, and the former has shown the higher scalability (Kushik et al., 2014). This approach is based on analyzing and training of logic networks/circuits that can be effectively performed using the tools developed for logic synthesis and verification. In this paper, we extend the approach proposed by Kushik et al. to the case when a service under investigation is a composition of ‘smaller’ services, such that the corresponding logic circuits for the service components are known in advance. Furthermore, we address the methods for deriving such logic circuits for various service types and propose a technique for the efficient QoE estimation for a composite service using the same logic synthesis ‘apparatus’. That is the reason why we further briefly sketch the necessary definitions related to the logic synthesis. We mention that these definitions are mostly taken from (Kushik et al., 2014).

Definition 1. A *logic network* (circuit) consists of logic gates. Each logic gate has input (-s) and a single output. Outputs of some gates are connected to inputs of the others. The inputs of some gates that are not connected to any other gate output are

claimed to be primary inputs while the outputs of some gates are claimed as primary outputs. In this paper, we consider combinational circuits, i.e., feedback-free circuits which have no latches.

Each gate implements a Boolean function. Most common 2-input gates are AND/OR/XOR/NAND/NOR/XNOR that implement conjunction/disjunction/xor and their inversions. There are also 1-input gates such as NOT/BUFF that implement the inversion and the equality function, correspondingly.

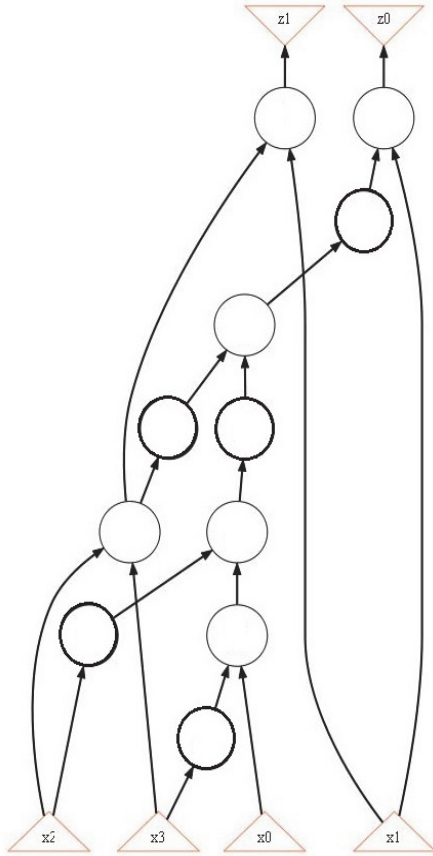


Figure 1: A circuit S .

As an example, consider a combinational circuit in Fig. 1 with a set $X = \{x_0, x_1, x_2, x_3\}$ of inputs, a set $Z = \{z_0, z_1\}$ of outputs and 11 AND and NOT gates (AIG nodes); the latter are taken in bold.

Definition 2. By definition, a logic circuit *implements* or *represents* a system of Boolean functions. A circuit accepts a Boolean vector as an input and produces a Boolean vector as an output according to the corresponding system of Boolean functions. Each logic circuit can be described by a Look-up-Table (LUT). A LUT contains a set of input/output pairs of a given circuit: if for the input \mathbf{i}

the circuit produces an output \mathbf{o} , then the pair \mathbf{i}/\mathbf{o} is included into the LUT.

A LUT can be used as the specification when deriving a logic network that implements the system of Boolean functions, and there exist a number of methods how to synthesize a logic network that implements a given system of functions. In this paper, we use the ABC tool (Berkeley Logic Synthesis and Verification Group, ABC) to design a circuit for a given LUT. For this purpose, such LUT is described in a special form; in this paper, we use the PLA format.

As in this paper we focus on using logic networks to evaluate/predict the QoE of a given service, we further briefly sketch the algorithms proposed in (Kushik et al., 2014) for deriving and training these circuits. In order to derive the initial circuit C , one uses statistical data gathered from service experts, from the automatic evaluation of service parameters and/or from end-users, who have experience of using the service. These statistical data are encoded as Boolean vectors of appropriate length, and this set of input/output vectors is written in the PLA format. The circuit C that evaluates the QoE value is then designed from a system of partially specified Boolean functions. The corresponding procedure is given as Algorithm 1.

Algorithm 1 for deriving an initial logic circuit to evaluate the QoE value

Inputs: Service parameters p_1, p_2, \dots, p_k with nonnegative (unsigned) integer values bounded by $M_{p_1}, M_{p_2}, \dots, M_{p_k}$; maximal value of the QoE M_{QoE} ;

Statistical data, i.e., feedbacks from users U_1, \dots, U_r represented as a list of patterns $p_1_value, p_2_value, \dots, p_k_value, UserSatisfaction_value$.

Output: a logic circuit C

1. Determine the number of primary inputs and primary outputs of C :

The number of primary inputs equals $\sum_{i=1}^k \lceil \log_2 M_{p_i} \rceil$ while the number of primary outputs equals $\lceil \log_2 M_{QoE} \rceil$.

2. Derive a LUT

2.1 For each user $U_i, i \in \{1, \dots, r\}$, convert his/her statistic scores $p_1_value, p_2_value, \dots, p_k_value, UserSatisfaction_value$ into Boolean vectors and add the corresponding lines to the LUT.

3. Synthesize the circuit C from a system of partial Boolean functions and **Return** C .

The circuit C has to be self-adaptive, i.e., when a new end-user agrees to leave his/her feedback about the service quality the circuit behavior has to be modeled under a corresponding input i and if the result produced by the circuit differs significantly from the expected then the circuit has to be resynthesized. To evaluate the difference between the circuit output and the user satisfaction value Kushik et al. introduced some value τ that represents a confidence interval, i.e., the $QoE(W)$ produced by the circuit C has to belong to the interval $[UserSatisfaction_value - \tau, UserSatisfaction_value + \tau]$. If this fact does not hold, i.e., $|QoE(W) - UserSatisfaction_value| > \tau$ then the circuit C is resynthesized. The corresponding procedure taken from (Kushik et al., 2014), is presented as Algorithm 2.

Algorithm 2 for learning / training the logic circuit that evaluates / ‘predicts’ the QoE value for a service

Inputs: QoE parameters p_1, p_2, \dots, p_k with nonnegative values bounded by $M_{p_1}, M_{p_2}, \dots, M_{p_k}$; maximal value of the QoE M_{QoE} ;

The circuit C that evaluates the QoE value for a service W ;

A new user feedback $p_1_value, p_2_value, \dots, p_k_value, UserSatisfaction_value$;

Maximal difference τ for corresponding confidence interval.

Output: a modified logic circuit C

1. Integers $p_1_value, p_2_value, \dots, p_k_value, UserSatisfaction_value$ are converted into Boolean vectors $v_p1, v_p2, \dots, v_pk, v_us$.

2. The output $QoE(W)$ of the circuit C is computed for the input v_p1, v_p2, \dots, v_pk .

3. If $|QoE(W) - UserSatisfaction_value| > \tau$ then
 3.1 If the line v_p1, v_p2, \dots, v_pk is specified as input in the LUT, then change the corresponding output into v_us ,
 Otherwise

 Add the new line $v_p1, v_p2, \dots, v_pk, v_us$ to the LUT.

3.2 Synthesize the new circuit C' ; assign $C = C'$ and **Return** C .

In this paper, we propose an approach how a circuit that predicts the QoE of a composite service can be derived under the assumption that the QoE of the service components are given. These circuits can be derived using Algorithm 1 and effectively trained by applying Algorithm 2. The approach proposed in the paper is illustrated by a running example.

3 A RUNNING EXAMPLE

In this paper, we consider a given web service as a running example. In particular, we rely on the example of *vacation planner* service that is taken from (Kondratyeva et al., 2013). This service offers a user an opportunity to purchase flight tickets and to book an accommodation at the destination point. A user submits traveling dates and the planner proposes a number of available options for flight tickets and hotel rooms. If the user and the planner agree on the flight ticket and the hotel room then the vacation is successfully booked. Otherwise, the vacation is not reserved. The list of crucial service parameters that significantly affect the QoE is as follows: the execution time, service availability and service popularity. In other words, the QoE of the vacation planner significantly depends on the component values of the vector $\langle t, a, p \rangle$, where t denotes the execution time, a – the availability and p – the popularity.

As the vacation planner is designed as a composition of a flight booking and a hotel booking services, the QoE of this composite service can be calculated based on the QoE of the flight booking and the QoE of the hotel booking services. Given the flight booking service, in the running example, we consider that the execution time t and its popularity p are the crucial parameters for most users. Let Table 1 contain the statistical data gathered from the users and/or experts A, B, C , and D .

Table 1: Statistical data gathered for the flight booking service.

User identifier	t	p	QoE
A	3	0.3	3
B	1	0.9	5
C	3	0.2	1
D	2	0.5	4

Similar to the flight booking service, in this paper, we consider the availability a to be a crucial parameter for the second component of the vacation planner. In other words, once a user has agreed on all the flights details, he/she is redirected to a hotel booking service that has to be necessarily available at the moment. If this service is not available the user's QoE goes immediately down. The corresponding statistical data left by experts and/or some users E and F of the hotel booking service are shown in Table 2.

Given the statistical data for the service components, we consider that the QoE of the composite service is always the minimal value for

Table 2: Statistical data gathered for the hotel booking service.

User identifier	a	QoE
E	0.9	5
F	0.6	4

all possible values of the vector $\langle t, a, p \rangle$. The latter means, that in order to predict the QoE of the vacation planner, one should consider the worst users' opinions. The reason is that if a user is not satisfied with a given service component, he/her satisfaction cannot be increased with the use of other components. In the running example, in order to consider the statistical data for the vacation planner one should concatenate the data given in Tables 1 and 2, correspondingly. The resulting statistical data are given in Table 3.

Table 3: Statistical data for the vacation planner.

t	p	a	QoE
3	0.3	0.9	3
1	0.9	0.9	5
3	0.2	0.9	1
2	0.5	0.9	4
3	0.3	0.6	3
1	0.9	0.6	4
3	0.2	0.6	1
2	0.5	0.6	4

Table 3 contains eight lines; each line represents a vector $\langle t, a, p, \text{QoE} \rangle$ where the QoE is the minimal value taken from the vectors $\langle t, a, \text{QoE} \rangle$ (Table 1) and $\langle p, \text{QoE} \rangle$ (Table 2).

Consider two logic circuits C_1 and C_2 designed for predicting the QoE of the flight booking and the hotel booking services, correspondingly. We further discuss how one can build a logic circuit that predicts the QoE value of the vacation planner.

4 SCALABLE APPROACH FOR ESTIMATING THE QoE OF A COMPOSITE SERVICE

In this section, an approach for automatic evaluation/'prediction' of the QoE value for a composite service is proposed. Without loss of generality, we consider two service components S_1 and S_2 that are somehow combined when designing the composite service $S_1 @ S_2$, where $@$ is a composition operator. If the number k of service components is greater than two, this approach can be applied iteratively, i.e. first, the QoE of the service

$S_1 @ S_2$ is estimated, then, the QoE of the service $(S_1 @ S_2) @ S_3$ is estimated, etc. At the final step, the QoE is predicted for the service $(S_1 @ \dots @ S_{k-1}) @ S_k$. The question about communicative and associative properties of the composition operator is out of the scope of this paper.

Given two composite services S_1 and S_2 , consider two logic circuits C_1 and C_2 that predict their QoE values, correspondingly. These circuits can be derived as proposed in (Kushik et al., 2014). We provide an algorithm for designing a logic circuit $C_1 @ C_2$ that predicts the QoE value of the composition $S_1 @ S_2$.

4.1 Deriving a Logic Circuit for Predicting the QoE of a Composite Service

In this section, we provide an algorithm (Algorithm 3) for designing a logic circuit $C_1 @ C_2$. At the first step, the set of inputs of this circuit is determined. In fact, this set contains all the inputs that correspond to S_1 service parameters and S_2 service parameters. In other words, the set of inputs for $C_1 @ C_2$ is the union of the sets of inputs for C_1 and C_2 . If the sets of S_1 and S_2 parameters do not intersect, the set of inputs for $C_1 @ C_2$ is the set of inputs for C_1 plus inputs of C_2 .

At the second step, the special circuit C_{min} for implementing a *minimum* function is designed. This circuit will be used to choose between two QoE values produced by the circuits C_1 and C_2 . As mentioned above, we always rely on the minimal value of the two QoE values, considering that the user satisfaction can be only decreased for a composite service. Each circuit C_1 or C_2 produces the Boolean vector of corresponding length. These vectors correspond to integers I_1 and I_2 that represent the QoE values for the service components S_1 and S_2 . The MIN function is used to choose the minimum value of I_1 and I_2 ; if these values coincide then the QoE of the composite service equals $I_1 = I_2$. The corresponding circuit that implements this function has the number of inputs that is the sum of outputs of circuits C_1 and C_2 . Hereafter, in the paper, we consider that the QoE is measured within the Mean Opinion Score (MOS) scale (ITU-T, 2006) and thus, outputs of each circuit encode integers of the set $\{1, 2, 3, 4, 5\}$, i.e., the number of outputs of each circuit C_1 and C_2 equals three.

At the final step of the algorithm, the outputs of the circuits C_1 and C_2 are connected to the inputs of the circuit C_{min} , and the resulting circuit is returned.

A scheme that illustrates the procedure for

deriving the circuit $C_1 @ C_2$ for evaluating the QoE of the composed service is shown in Fig. 2. The items of the set P correspond to Boolean vectors which represent the values of parameters p_1, p_2, \dots, p_k of the service S_1 whereas the items of the set Q correspond to Boolean vectors which represent the values of parameters q_1, q_2, \dots, q_l of the service S_2 . The set $P \cap Q$ corresponds to the Boolean vectors, which represent the same parameters of services S_1 and S_2 . Therefore, the set $P' = P \setminus P \cap Q$ denotes the set of Boolean vectors for parameters of S_1 that are not shared with S_2 while the set $Q' = Q \setminus P \cap Q$ denotes the set of Boolean vectors for parameters of S_2 that are not shared with S_1 .

Algorithm 3 for deriving a circuit $C_1 @ C_2$

Inputs: Service components S_1 and S_2 .

S_1 has the set $P = \{p_1, p_2, \dots, p_k\}$ of parameters; each p_i parameter value is bounded an integer M_{p_i} .

S_2 has the set $Q = \{q_1, q_2, \dots, q_l\}$ of parameters; each q_i parameter value is bounded an integer M_{q_i} .

The circuit C_1 has $\sum_{i=1}^k \lceil \log_2 M_{p_i} \rceil$ inputs and

three outputs; the circuit C_2 has $\sum_{i=1}^l \lceil \log_2 M_{q_i} \rceil$ inputs and three outputs.

Output: a logic circuit $C_1 @ C_2$.

1. Determine the number of primary inputs of $C_1 @ C_2$:

The number of primary inputs equals $(\sum_{i=1}^k \lceil \log_2 M_{p_i} \rceil + \sum_{i=1}^l \lceil \log_2 M_{q_i} \rceil) - \sum_{i=1}^t \lceil \log_2 M_{g_i} \rceil$ for all g_i that belong to the

$P \cap Q$, where $|P \cap Q| = t$. The number of primary outputs of the circuit of $C_1 @ C_2$ equals three.

2. Design the circuit C_{min} . This circuit has six inputs i_1, i_2, \dots, i_6 , and returns the minimal value of two integers $I(i_1 i_2 i_3)$ and $I(i_4 i_5 i_6)$.

3. Synthesize the circuit $C = C_1 @ C_2$ identifying inputs which correspond to the same parameters of services S_1 and S_2 ; the outputs of C_1 are connected to inputs i_1, i_2, i_3 of C_{min} while the outputs of C_2 being connected to the inputs i_4, i_5, i_6 of C_{min} .

Return C .

The circuit C_{min} in Fig. 2 is used to compute the minimal value of the two QoE values computed by the circuits C_1 and C_2 for the services S_1 and S_2 , correspondingly. The set I of C_{min} denotes the set of Boolean vectors representing the QoE of the composite service of S_1 and S_2 .

By construction of the circuit $C_1 @ C_2$ using Algorithm 3, the following proposition holds.

Proposition 1. Given a composite service $S_1 @ S_2$ and two statistical patterns $p_1_value, p_2_value, \dots, p_k_value, S_1_UserSatisfaction_value$, and $q_1_value, p_2_value, \dots, q_l_value, S_2_UserSatisfaction_value$. Algorithm 3 produces the output $C = C_1 @ C_2$ such that the output \mathbf{o} of the circuit C corresponds to the minimum of the integers $S_1_UserSatisfaction_value$ and $S_2_UserSatisfaction_value$.

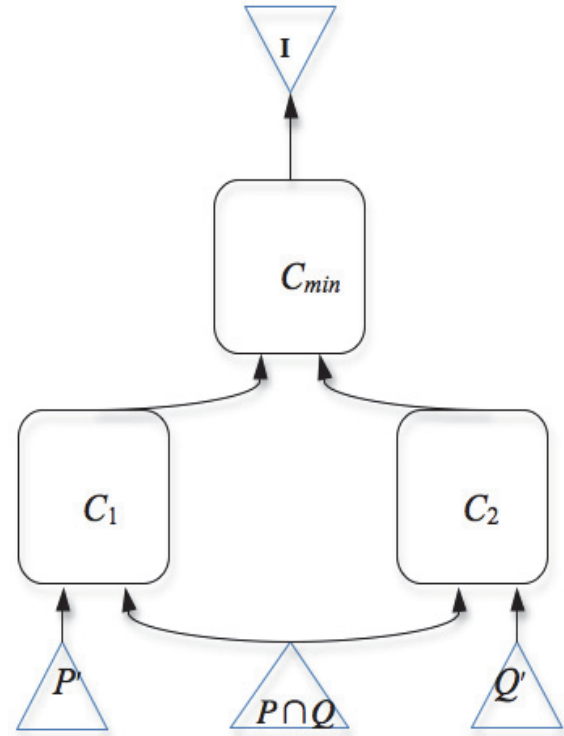


Figure 2: A scheme to derive the circuit $C_1 @ C_2$, where $P' = P \setminus P \cap Q$ and $Q' = Q \setminus P \cap Q$.

We notice that the complexity of Algorithm 3 is polynomial as it is mostly ‘hidden’ in Step 3. The arithmetic evaluation of the number of primary inputs and outputs (Step 1) of the circuit $C_1 @ C_2$ can be performed in ‘no time’ while the circuit C_{min} can be derived just once for various service components S_1 and S_2 . Therefore, the complexity of Algorithm 3 can be estimated as the number of operations required to connect each output of circuit

C_1 (or C_2) to a corresponding input of the circuit C_{min} , and these operations are very scalable. The latter proves the scalability of the overall approach.

As mentioned above, the proposed approach to estimate the QoE of a composite service can be also applied when there exist more than two component services. For example, when evaluating the QoE of the service S that is represented as composition $(S_1 @ S_2) @ S_3$ of three services, one can apply the proposed approach iteratively. At the first step, the QoE of the composition $S_1 @ S_2$ is predicted by the circuit $C_1 @ C_2$. At the second step, the circuit $C = (C_1 @ C_2)$ is combined with the circuit C_3 using again Algorithm 3. Let the set R correspond to Boolean vectors which represent the values of parameters r_1, r_2, \dots, r_m of the service S_3 . In this case, the set of inputs of the circuit $(C_1 @ C_2) @ C_3$ is the union of the sets P , Q , and R of the circuit components. After the first application of Algorithm 3, the union W of the sets P and Q is obtained, i.e., $W = P \cup Q$. After the second Algorithm 3 application, the circuit $C = (C_1 @ C_2) @ C_3$ is obtained, and the set of its inputs is $W \cup R$. A scheme that illustrates the procedure for deriving the circuit $(C_1 @ C_2) @ C_3$ when evaluating the QoE of the composed service is shown in Fig. 3.

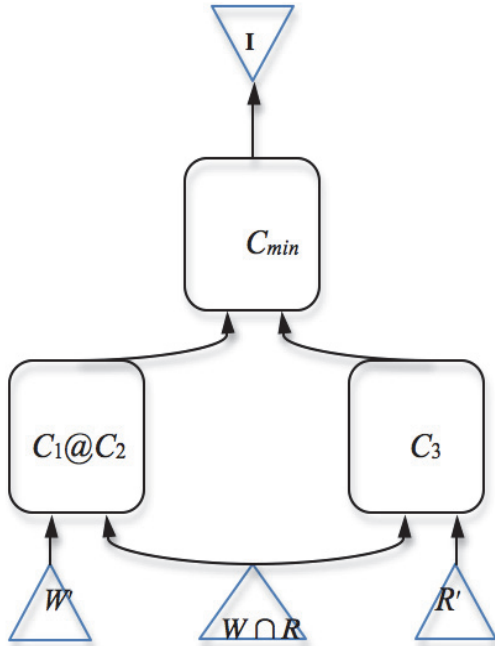


Figure 3: A scheme to derive the circuit $(C_1 @ C_2) @ C_3$, where $W' = W \setminus W \cap R$ and $R' = R \setminus W \cap R$.

4.2 Designing a Logic Circuit C_{min} by ABC

The complexity of the circuit $C = C_1 @ C_2$ significantly depends on the complexity of the circuit C_{min} . We have derived this logic network using the software tool ABC (Berkeley Logic Synthesis and Verification Group, ABC). For this purpose, we have derived a LUT for a corresponding MIN function. This LUT contains 64 lines, as the circuit has 6 inputs. The corresponding LUT is partially presented in Table 4. The circuit C_{min} has *significant* input values that correspond to pairs (j, k) of integers, $j, k \in \{1, 2, 3, 4, 5\}$. Other pairs with integers 0, 6, 7 are so-called Don't Care (DNC) inputs, and as the circuit is used to compute the minimum of two integers, for these pairs, we define the output as the corresponding minimal value, extending the input domain of the corresponding MIN function.

We have run the ABC tool against the LUT that

Table 4: A LUT for the circuit C_{min} .

$x_1 x_2 x_3 x_4 x_5 x_6$	MIN
000 000	000
000 001	000
000 010	000
000 011	000
...	...
001 110	001
001 111	001
010 000	000
010 001	001
010 010	010
010 011	010
010 100	010
010 101	010
010 110	010
...	...
100 000	000
100 001	001
100 010	010
100 011	011
100 100	100
100 101	100
100 110	100
...	...
110 100	100
110 101	101
110 110	110
...	...
111 100	100
111 101	101
111 110	110
111 111	111

is partially represented in Table 4. For this purpose, we have presented the set on input/output vectors in the PLA format. The resulting circuit C_{min} designed by the ABC has 40 AIG nodes (gates).

We mention that the size of the circuit C_{min} is essentially related to the scalability of the proposed approach and the circuit C_{min} came out to be very compact and thus, can be effectively combined with the circuits C_1 and C_2 . Moreover, the size of C_{min} is very close to the size of the circuits that can be obtained when predicting the quality of some ‘real life’ services. As an example, the reader can address the experimental results for multimedia services presented in (Kushik et al., 2014), where the size of the circuit with two service parameters, namely jitter and packet loss, was 154 AIG nodes.

Nevertheless, as various services are designed for different purposes and, therefore, have different crucial parameters, we note that further experimental research is needed to estimate the efficiency of the proposed approach.

6 DISCUSSION ON APPLICABILITY OF THE APPROACH

In this section, we briefly discuss how the proposed approach for the composite service QoE evaluation can be more rigorously implemented. In the previous sections, we considered the worst case scenario when the QoE value is the minimal value of QoE over all component services. However, this assumption is very strict and not realistic in many cases. More often, the QoE of the composite service significantly depends on the structure of the composite service and can be estimated as a special formula taken into consideration the service composition pattern. As usual, a linear combination of the two variables QoE_1 and QoE_2 (or more if there are more component services) that represent the QoE values of the services C_1 and C_2 can be considered as the simplest case. In this case, following the technique proposed in the paper, one should derive a logic circuit $C_{formula}$ that substitutes the C_{min} one and implements a corresponding linear combination. Consider a circuit $C_{formula}$ that returns the Boolean vector $\mathbf{o} = (o_1 o_2 o_3)$ that corresponds to the integer that is calculated with a formula $(\alpha_1 \mathbf{I}(i_1 i_2 i_3) + \alpha_2 \mathbf{I}(i_4 i_5 i_6))$. The coefficients α_1 and α_2 can be taken from various domains, however, in order to simplify the logic synthesis procedure they should be normalized as integer values. A modified scheme

that illustrates the procedure for deriving the circuit $C_1 @ C_2$ such that the QoE of the overall circuit is computed as the linear combination $(\alpha_1 \mathbf{I}(i_1 i_2 i_3) + \alpha_2 \mathbf{I}(i_4 i_5 i_6))$, is shown in Fig. 4.

The circuit $C_{formula}$ that computes the linear combination $(\alpha_1 \mathbf{I}(i_1 i_2 i_3) + \alpha_2 \mathbf{I}(i_4 i_5 i_6))$ in the circuit $C_1 @ C_2$, can be implemented in different ways. Nevertheless, this implementation is reduced to implementing two arithmetical multiplications and one addition.

□

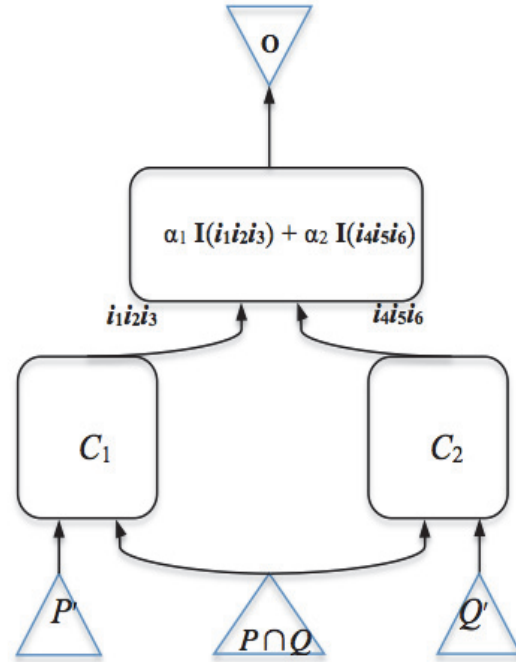


Figure 4: A modified scheme to derive the circuit $C_1 @ C_2$, where $P = P \setminus P \cap Q$ and $Q' = Q \setminus P \cap Q$.

In this case, the most scalable implementation can be achieved when the coefficients α_1 and α_2 are integers that represent the powers of two, namely, there exist $x > 0$ and $y > 0$, such that $\alpha_1 = 2^x$ and $\alpha_2 = 2^y$. This fact simplifies the multiplication procedure. Indeed, the circuit that performs such multiplication can be implemented as a shift register that shifts the inputs $i_1 i_2 i_3$ and $i_4 i_5 i_6$ by x and y bits, correspondingly. Therefore, such linear combinations preserve the scalability of the proposed approach. However, the use of different coefficients can reduce the approach scalability. This drawback can be overcome by considering α_1 and α_2 as external inputs of the $C_{formula}$. Similar to Section 4, the circuits can be constructed not for two but for bigger number of service components. More general types of the circuit $C_{formula}$ that implement some specific

functions that compute the QoE value of the composite service and take into account the compositional pattern as well as the component QoE values need additional research and are left as future work.

6 CONCLUSIONS

In this paper, we have proposed an approach for scalable QoE prediction of a composite service. The approach relies on logic circuits that are designed to predict the QoE values of the service components. The algorithm provided in the paper returns the logic circuit that predicts the QoE value of a composite service taking into account the fact that the user satisfaction can be only decreased in the service composition. Therefore, a MIN function can be effectively used to decide between the two QoE values of the service components. We have estimated the complexity of the resulting circuit that predicts the QoE of the composite service. Preliminary experimental results show the scalability of the proposed approach. More experiments with different services considering different service parameters are planned as a future work.

We also notice that despite the fact that using the worst-case scenario provides a scalable approach for the QoE composition estimation, in many realistic cases, the internal composition structure, i.e., compositional patterns have to be taken into account. The reason is that the degradation of the QoE in one component can affect the QoE of other components in different ways. On the other hand, a user satisfaction within a composite service cannot rely only of the values of the service component parameters, it also depends on the network traffic, the properties of the computer of the user, additional user parameters such as his/her mood, etc. The approach proposed in the paper does not take into account the above issues, and this study is also remained for the future work.

ACKNOWLEDGEMENTS

The authors gratefully acknowledge the scientific support of the research group lead by Prof. Ana Cavalli (TELECOM SudParis, France) that initiated the study of the QoE estimation and was significantly involved in the first steps of using the logic synthesis techniques for the service analysis issues. The authors are pleased to provide novel

contributions to this area based on these first steps that have been made together.

The authors also mention that this work is partially supported by RFBR grant № 14-08-31640 мол_a (Russia).

REFERENCES

- Ahmed, S., Begum, M., Hasan Siddiqui, F., Abul Kashem, M., 2012. Dynamic Web Service Discovery Model Based on Artificial Neural Network with QoS Support. *International Journal of Scientific & Engineering Research Volume 3, Issue 3*, pp. 1-7.
- Al-Masri, E., Mahmoud Qusay, H., 2009. Discovering the Best Web Service: A Neural Network-based Solution. *SMC 2009*, pp. 4250-4255.
- Berkeley Logic Synthesis and Verification Group, ABC: A System for Sequential Synthesis and Verification, url: <http://www.eecs.berkeley.edu/~alanmi/abc/>.
- Booth, D., Haas, H., McCabe, F., Newcomer, E., Champion, M., Ferris, C., Orchard, D., 2004. Web services architecture. *W3C Working Group Note, W3C Technical Reports and Publications*, url: <http://www.w3.org/TR/ws-arch/>.
- El Hadad, J., Manouvrier, M., Rukoz, M., 2010. TQoS: Transactional and QoS-Aware Selection Algorithm for Automatic Web Service Composition. *IEEE Transactions on Services Computing*, vol. 3, issue. 1, pp. 73-85.
- Kondratyeva, O., Kushik, N., Cavalli, A., Yevtushenko N., 2013. Evaluating Web Service Quality using Finite State Models. In *Proc. of QSIC 2013*.
- Kushik, N., Pokhrel J., Yevtushenko N., Cavalli A.R., Mallouli W., 2014. QoE Prediction for Multimedia Services: Comparing Fuzzy and Logic Network Approaches. *International Journal of Organizational and Collective Intelligence*, 4(3), pp. 44-65.
- Lin, M., Xie, J., Guo, H., Wang, H., 2005. Solving QoS-driven web service dynamic composition as fuzzy constraint satisfaction. *EEE 2005*, pp. 9-14.
- Mitchell, T.M., 1997. *Machine learning*. McGraw Hill series in computer science, McGraw-Hill.
- Pokhrel, J., Mallouli, W., Montes de Oca, E., 2013. QoE Prediction and Self-Learning Mechanisms. *Technical report on the PIMI Project*.
- Pokhrel, J., Wehbi, B., Morais, A., Cavalli, A., Allilaire, E., 2013. Estimation of QoE of video traffic using a fuzzy expert system. In *Proc. of CCNC*, pp. 224-229.
- Torres, R., Astudillo, H., Salas, R., 2011. Self-Adaptive Fuzzy QoS-Driven Web Service Discovery. In *IEEE SCC 2011*, pp. 64-71.
- ITU-T, 2006. Mean opinion Score (MOS) terminology. Recommendation P.800.1.
- Winckler, M.A., Bach, C., Bernhaupt, R., 2013. Identifying user experience dimensions for mobile incident reporting in urban contexts. *IEEE Transactions on Communications*, vol. 56, no. 2, pp. 40-82.

- Zadeh, L.A., 1965. Fuzzy sets. *Information and Control*, 8 (3), pp. 338–353.
- Zheng, H., Zhao, W., Yang, J., Bouguettaya, A., 2013. QoS analysis for web service compositions with complex structures. *IEEE Transactions on Services Computing*, vol. 6, issue. 3, pp. 373 - 386.