

Centre for HCI Design

Patterns: the Good, the Bad and the Beautiful

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Patterns

Reusable solutions to problems in context

• Problem frame is a kind of pattern

Communicates knowledge about decisions

- Chosen solution to the problem (what)
- Decisions that led to the solution (why)
- How decisions link problem to solution (what & why)

Role in systems engineering processes

- requirements-related decision-making
 - investigate support for making decisions about trade-offs in complex systems - submarines and air traffic control



Systems Engineering

Decisions are made by systems engineers

human judgement and experience

Useful patterns arise

 from reflection about people's design decisions and experiences (Patterns literature)

Pilot sessions with BAE SYSTEMS

- systems engineers designing submarines
- open-ended elicitation sessions
 - what structures most natural to reuse
 - categories of decisions elicited with card sorts

The Quiet Manoeuvre Pattern

From BAE SYSTEMS designers

"Submarines use hydroplanes to manoeuvre. The systems engineers make decisions to trade-off between the satisfaction of the accurate-manoeuvre requirement and the quiet-manoeuvre requirement, so as to navigate successfully and avoid detection"

The I* representation of the pattern includes

 system, sub-system and component agents of and tasks of these agents, different dependent of means-end and contribution-links, and not of associated with the alternative solutions



About the Pattern....

Usefulness for the systems engineers

- supports extensive reflection about design process
- potentially reusable in engineering projects

Characteristics of the pattern

- elements of the operational environment (scenarios), different machine agents, goals and tasks attributed to these agents
- complex relationships between the elements (dependencies, means-end links, contribution links, cause-effect links), and rationale structures
- some elements precise, some less precise



What Characterises the Pattern

Solution to problem

 different hydroplane designs that are compliant with goals of the submarine and manoeuvring systems

Decisions LINKING solution to problem

 dependencies, means-end links, contribution structures, dependencies, numbers linked to solutions

Quality without a Name

- Alive (e.g. a well-made fire)
 - self-contained system of interacting elements
- Whole
 - system is harmonious, free from internal contradictions and inner forces acting against themselves
- Exact
 - precise model of forces acting in balance
- Egoless
 - no single masterplan, rather emergent design



So What....

Patterns emerge bottom-up from design domains– So can we define a priori categories?So what can we do?

- Better understand the nature of decisionmaking related to system requirements
- Work from experience and patterns literature to define what patterns are, and to develop semantics and syntax for modeling, analysing and reflecting on patterns

what does Alexander have to say...